

Rehabilitation Management Inc. - Privacy Policy

Last updated: May 10, 2021

Rehabilitation Management Inc. ("us", "we", or "our") operates www.rehabilitation.ca (the "Site"). Rehabilitation Management Inc. (RMI) may be contacted at:

- website@rehabilitation.ca
- Rehabilitation Management Inc.
310-509 Commissioners Road West
London ON N6J 1Y5
Canada
- 416-365-0010 / 1-800-265-6579

This Privacy Policy is applicable to RMI and sets out our policy on the gathering and use of information on this Site. We are committed to providing safe web site for visitors and users and have implemented this Privacy Policy to demonstrate our firm commitment to your privacy. We comply with Canadian Federal and Provincial privacy laws and regulations including the Personal Information and Electronic Documents Act. (PIPEDA)

Any personal information you provide us through the Site will be treated with care, and subject to this Policy will not be used or disclosed in ways to which you have not consented.

Your use of our Site signifies your acknowledgement and consent to our Privacy Policy. If you do not agree to this Privacy Policy, please do not continue to use our Site. Your continued use of the Site signifies your acceptance of these terms and any changes in effect at the time of use. By submitting your information, you agree that it will be governed by our Privacy Policy.

We have appointed a Privacy Officer who is accountable for our compliance with this Privacy Policy. Please refer to the last page of this policy for information on how to contact our Privacy Officer.

COLLECTION OF DATA

Data collected in a Non-Automatic Way

Personal Data You Specifically Provide to the Site: While using the Site, we may ask you to provide us with certain personally identifiable information, specifically authorized at law, for purposes such as facilitating communications with you. Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name

- Phone number

We collect personal information directly from you, unless another manner of collection is authorized by law. We collect information that you voluntarily provide to us through our Contact Us page.

Data collected in an Automatic Way

Non-Identifiable Data: Like many other websites, this Site may automatically collect limited amounts of certain standard non-identifiable information regarding Site users, traffic monitoring and statistical purposes, such as the Internet Protocol (IP) addresses of the computers being used to access the Site, operating systems and the types and versions of browsers used to access the Site, Internet Service Providers used by visitors to the Site, the date and time visitors access the Site, the sections of the Site users visit. This non-identifiable information is analyzed for operational trends, performance, and for ways to improve the Site. We cannot identify you from this information; this non-identifiable information may be disclosed to others and permanently archived for future use.

Cookies: Cookies are files with small amount of data, a technology that installs information on the website user's computer's hard drive to permit the website to recognize future visit using that computer. Cookies serve to enhance the convenience and use of the websites. Users can instruct the browser to indicate when a cookie is being transmitted or to refuse all the cookies but doing so may affect the use of the website and the ability to access certain features of the website.

We do not use cookies on our Site.

USAGE OF PERSONAL DATA

Personal data collected on our Site will only be used for the purposes specified in this Privacy Policy or indicated on the relevant pages of our Site. We will not use your personal data beyond what we disclose in this Privacy Policy.

We may use the Site users' personal information to correspond with them, to respond to their inquiries, and as otherwise permitted by law. We will consider the fact that users have voluntarily visited the Site and have provided us with contact information to signify their consent for Rehabilitation Management Inc. to use their contact information for purposes of tracking our communications with them and providing users of the Site with information such as electronic communications relating to us which we think may be of interest or use to them.

DISCLOSURE OF PERSONAL DATA

We may disclose user personal data in the following situations:

With Employees: We may disclose user data to any member of our organization who reasonable needs access to user data to achieve the purposes set out in this Privacy Policy.

For business transfers: We may share or transfer user personal information in connection with, or during negotiations of, any merger, sale of our assets, financing, or acquisition of all or a portion of our business to another company. We will provide notice before any users Personal Data is transferred and becomes subject to a different Privacy Policy.

With User consent: We will not sell or disclose any of your personal data to any other organization or transmit personal information to third parties without first obtaining your consent.

Other disclosures: We will not sell or disclose user personal data that you provide on the Site to any third parties except:

- In accordance with the terms of this Privacy Policy; or
- To comply with legal requirements such as a law, regulation, warrant, subpoena, court order or any legal proceedings; or
- In emergency situations in which we believe that the life, health or safety of a member or other person may be in danger
- Protect the personal safety of users or the public
- It is to prove or protect our legal rights in which case we may be required to disclose such information to bodies such as, but not limited to, Canadian regulatory authorities.

RETENTION OF PERSONAL DATA

Rehabilitation Management Inc. will retain user's Personal Data only for as long as is necessary for the fulfillment of the purposes for which it was collected or as required by law. We will retain and use Personal Data to the extent necessary to comply with our legal obligations (such as if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies. Personal Data are securely stores until such time as it is no longer required.

SECURITY OF PERSONAL DATA

The security of users Personal Data is very important to us. In order to protect user data, we have the strongest available, comprehensive browser encryption and safeguards appropriate to the sensitivity of the information to protect against unauthorized access, use, alteration, duplication, destruction, transfer or disclosure. Each of our employees is bound to maintain the confidentiality and security of all personal information to which they have access, they undergo training and are kept informed about our policies and procedures for protecting personal information. Our employees are required to sign agreements to keep users personal information confidential and secure and breach of such agreement would result in a review, disciplinary process and possibly leading up to the employee's termination.

There always remains the risk of harm; no method of transmission over the Internet or method of electronic storage is 100% secure. While we take all the reasonable precautions to ensure that user data is secure and that users are protected, we cannot guarantee the absolute security of user data.

ACCESSING PERSONAL DATA

Users may request access to their personal information and information about RMI's collection, use and disclosure of that information by contacting our Privacy Officer. Our Privacy Officer is responsible for the protection of personal information and compliance with privacy-related legislation. If requested by user, and subject to certain exceptions prescribed by law, users will be given reasonable access to their personal information, and will be entitled to challenge the accuracy and completeness of the information and to have it amended, modifying or deleted as appropriate.

CHILDREN'S PRIVACY

We consider the protection of children's privacy, especially online, to be of the utmost importance. We do not knowingly collect or solicit personally identifiable information from anyone under the age of 13. If you are a parent or guardian and you are aware that your child has provided us with Personal Data, please contact our Privacy Officer. If we become aware that we have collected Personal Data from anyone under the age of 13 without verification of parental consent, we take steps to remove that information from our servers at soon as possible.

RESPONSIBILITY FOR EXTERNAL WEBSITES

Our Site may contain links to other web sites. Some of those web sites may be operated by third parties. We may provide the links for your convenience, but we do not review, control, or monitor the privacy practices of web sites operated by others.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services. Therefore, whenever you leave this web site we recommend that you review each web site's privacy practices and make your own conclusions regarding the adequacy of these practices.

CHANGES TO THIS PRIVACY POLICY

We reserve the right to update or change our Privacy Policy at any time in order to maintain compliance with the law and to reflect any changes to our data collection process. If we alter our Privacy Policy, , we will notify you of any changes either through the email address you have provided us, or by placing a prominent notice on our website as well as update the "Last Updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page. Your continued use of the Service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy.

CONTACT US

All enquiries, questions and concerns regarding this Privacy Policy should be directed to the Privacy Officer, Director of Operations at RMI, at:

website@rehabilitation.ca or 416-365-0010/1-800-265-6579

All enquiries will be responded to within thirty (30) days from the date on which our Privacy Officer has received the inquiry.